



One Agency...One Message delivering results!

Larry Barditch | MSA Advertising | VP, Digital Strategy & Innovation | Larry@MSAadvertising.com

LARRY BARDITCH VP, Digital Strategy & Innovation

Cell: 305.801.9677

Email: Larry @ MSAadvertising.com

•<u>Business Owner - 19 years</u> Palm Water (bottled water)



- <u>eCommerce Director</u> Kendall Chevrolet (single rooftop) Warren Henry Auto Group (9 store group)
- <u>Director of Business Development</u> PureCars - automotive digital marketing
- •<u>GM eSummit</u>: dealer advisory member •<u>AutoTrader</u>: dealer advisory member •Nationally syndicated writer & speaker •Digital Dealer presenter since 2010 Married for almost 20 yrs. w/ 3 amazing Children



Underlying Themes

1. Hyper-Targeting (audience segmenting)



VS.

2. Highest Probability (limited budget)







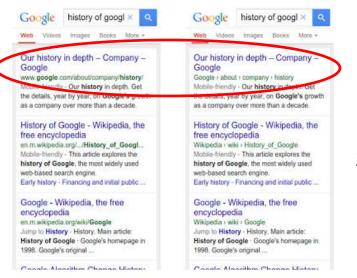


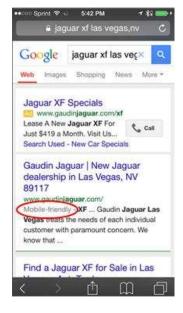


We keep you up-to-date on the Latest News – APRIL

(in case you've been living under a rock)

- Google "mobile friendly" algorithm change (4/21)
 *Users must make ALL pages throughout current website>>> "mobile friendly"
 -Smartphones only
 - -Corrections can be made anytime





Google's change in URL displays (mobile) 4/16
 ****URL "structure" becomes very important**** *Users must learn to properly label breadcrumbs (Title, URL, Child)



C'mon kids, jump in the station wagon...we're gonna buy a car today!

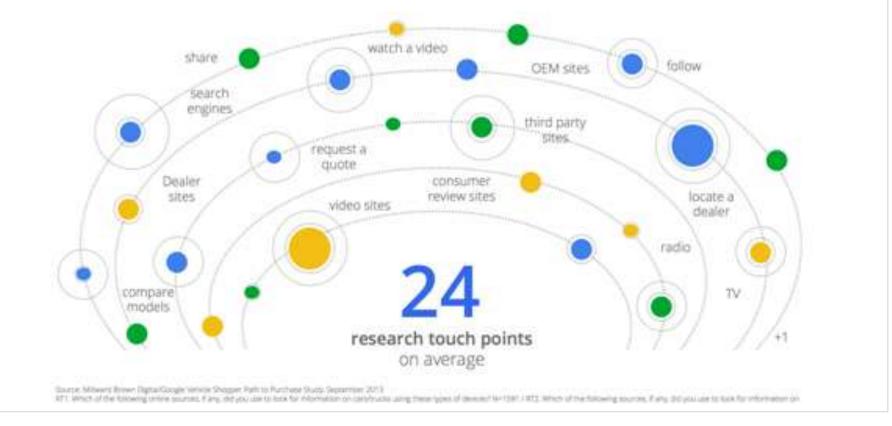




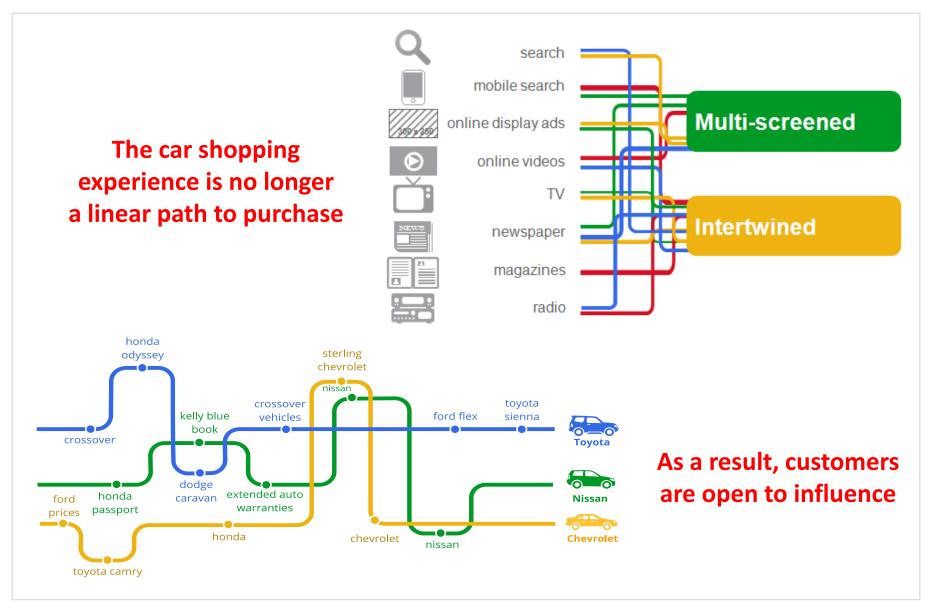
LARRY BARDITCH | MSA ADVERTISING | VP, Digital Strategy | Larry@ MSAadvertising.com

Auto Shoppers visit avg. **24** <u>online</u> touch points, spend 8+ hours online, **but only visit 1.3 dealerships**

How do you influence them ?









The sound of opportunity isn't always a **KNOCK**... and consumer behavior is changing

Control: 24/7 access to information

Convenience: Access from device and moment that is relevant to each consumer

High Expectations: Extraordinary is the new ordinary

*Google "winning the Moments That Matter"





This is what the **Google** sees (behind your website)

TOYOTA IOYOTA OF SOUTH FLORIDA	elect Language T IALES 888-450-6814 RVICE 888-221-4719 PARTS 888-864-0511
NOME NEW INVENTORY PRE-OWNED VEHICLES TOYOTA SPECIALS ADS SERVICE PAIRS FINANCE ABOUT US EXPRESSION COLLISION CONTACT US	
Q. 🗍 Elemental Network Sources Timeline Profiles Resources Audits Console	or >≡ 💠 🖬 , >
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We Invest the TIME in setting up your HTML correctly; meta tags, etc. So that Google indexes your site and gives you "authority"



Analyze and UNDERSTAND your website traffic

We help you navigate through analytics & top KPI's that convert online shoppers into showroom opportunities

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THE WALL STREET JOURNAL. ≡ | business

ADVERTISING March 23, 2014 6:47 p.m. ET

A 'Crisis' in Online Ads: One-Third of Traffic Is Bogus

As Digital Advertising Climbs Toward \$50 Billion This Year, Marketers Battle Fraudulent Visitors

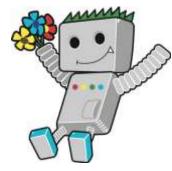
30-60% of website traffic is not HUMAN.

What is a "BOT" ?

"internet bot" aka; "web robot" aka; "bot"

What does a "BOT" do?

Software program that runs automated and repetitive tasks on a website.



GOOD Bots Crawl websites for new, relevant content and meta data to serve these pages in search queries



BAD Bots Comment, review, contact, falsify forms, guestbook pages and harvest email addresses to eventually spam



Can Google Analytics weed out "BOT" traffic?

YES. July 2014; Google released a function to filter out traffic from "known" "BOTS" on the IAB (international spiders & bot list)

In "Google Analytics", under "ADMIN", you can check "Bot Filter."

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Website "Aesthetics"

How many had March Madness banners on website?

We help you take advantage of current events & themes





We think outside the bracket!

Name (first, last)	LARRY BARDITCH	
E-mail address	LARRY@MSAADVERTISING.COM Show Don't show	"Bracke
IM name, provider	LARRY'S LEGENDS	Basi
Home page	YOURDEALERNAME.COM/BRACKET	Upgrad
Gender	🖲 Male 🔘 Female 🔵 No answer	
Favorite school	PlayinWinner 🔻	Capture lea
Favorite conference	ACC •	• Brand Dea
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	Select Year	•
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Customized bracket to capture lead info



The Landing Page Experience

Conversions Happen on Landing Pages!

-Provides a Good Consumer Experience

-Improves Google "Quality Score" (ppc)

-Reinforce your ads w/ unified message

-Add actionable buttons



-Ask for contact "preference"

-Add sense of urgency (i.e. time counter on sales)

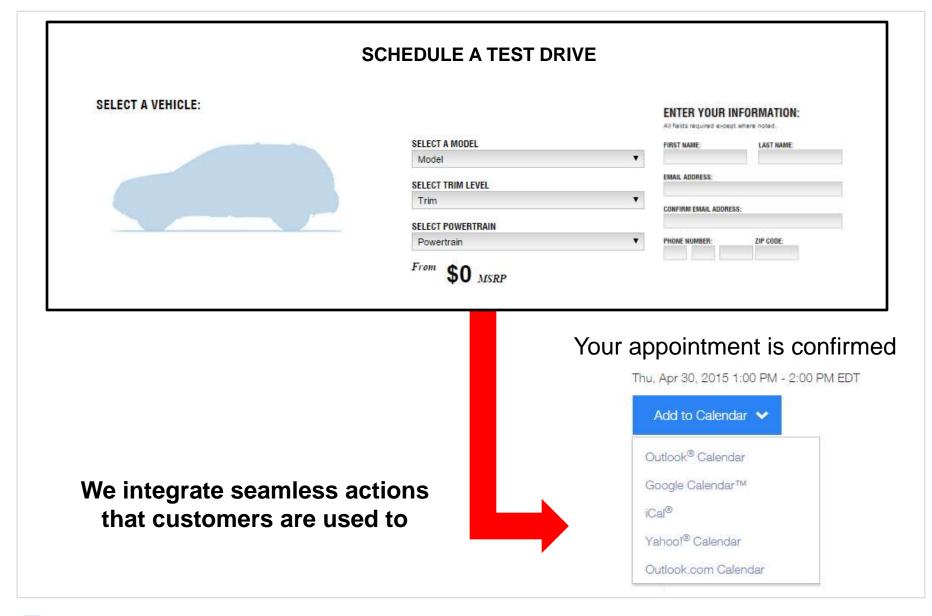
HOME	NEW CARS	USED CARS	SPECIALS	FINANCING
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We're s	orry. There ar	e currently no	specials ava	ailable.
ales)	(SA	LE ENDS 20	Hours, 81	linutes
1163				and the second second



Website; We create efficient and great user experiences by unifying messages across all platforms









Are your Forms & Messages Intuitive? Engaging?

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SALES: (888) 819-5346					TOYOTA Let's Go Places						
SERVICE: 800-221-1509 Select Language	•			Those	Do The	man	กา				
Powered by Google Tran	16.0			and	LE TA	you	2			f 💟 🛎	
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We build intuitive messages that keep people engaged!



Thank you for your interest in 2015 Toyota RAV4

We will be in contact with you soon.

In the meantime, now is a good chance to <u>browse</u> <u>our vehicle</u> <u>inventory</u> or apply for <u>vehicle</u> <u>financing</u>.

Do you have a vehicle to tradein? Find out what it's worth towards a new vehicle from Treasure Coast Toyota of Stuart.



We look forward to talking with you!



We design Innovative ways to engage: Reviews









We INCREASE form submissions By putting the customer in control Best or Preferred contact method = more accurate data Required fields = high bounce rate Ganley Toyota Scion And **BAD** information TOYOT/ Get A Car...Gotta Get It At Ganley Toyota Akron NEW -PRE-OWNED -SPECIALS - SERVICE -FINANCE -ABOUT Inventory Search Inventory Search & Parts Center Our Dea & Incentives **Quick Quote** Test Drive Get More Information Get Pre-Approved Make an Inquiry *First Name: *Last Name: First Name* *Email Address: *Phone: Last Name* *When do you plan to purchase? Comments: Please Select From Below ٠ Contact Me by* Please Select From Below Email Just Browsing VS. Shopping & Comparing Fmail # Want To Test Drive Ready To Buy Home Phone Find A Vehicle Need Help With Financing Comments SUBMIT



Search Engine Optimization (SEO)

Reputation "Intelligence"

We use technology to Syndicate dealership "anchor text" across hundreds of online directories, listing sites, maps, GPS coordinates, etc.

We set up ALERTS for dealership mentions on review sites, social media platforms and inconsistencies in dealership listings

21 New Listings (5 shown here)



Contact Info: Possible Errors

Yellow Book was found on Yellow Book Contact Info: Possible Errors

Yellow Bot was found on Yellow Bot Contact Info: Possible Errors

New Reputation Alerts for Jul 01, 2014

METRO FORD, 9000 NW 7th Ave, Miami, FL, 33150

1 Review

1 June 26, 2014

Natty G. reviewed your business on Velp

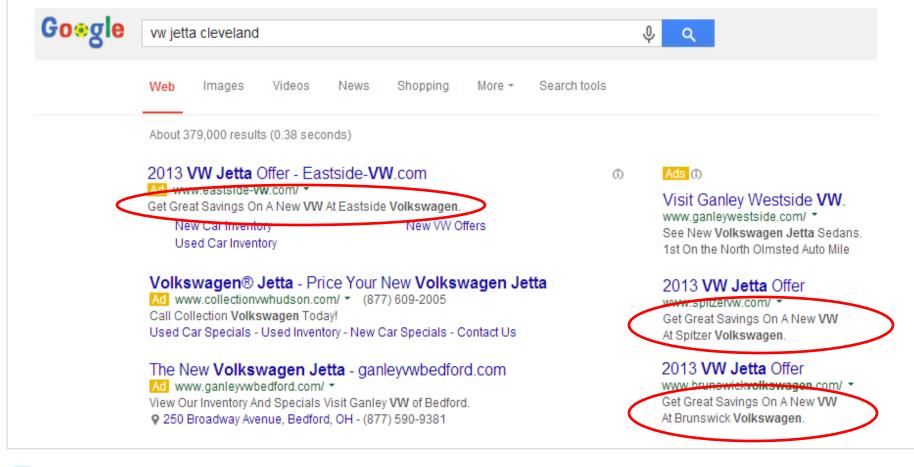
5 Stars (5/5)

I LOVED my experience at Metro FordII Michael was my service technician and he was amazingly knowledgeable and friendlyII

37 Mentions Of Your Business In Image Names

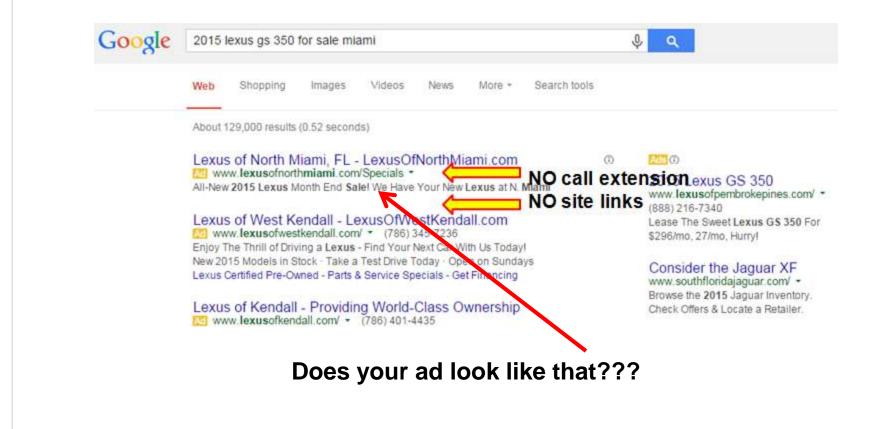


Search Engine Marketing (SEM) We don't use a "set it & forget it" strategy

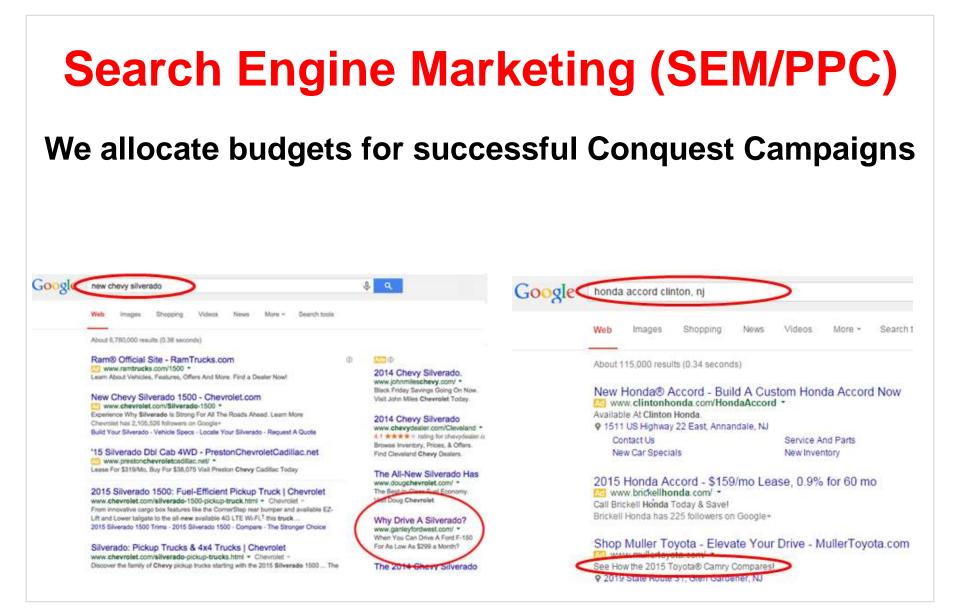




Search Engine Marketing (SEM/PPC) We apply industry best practices



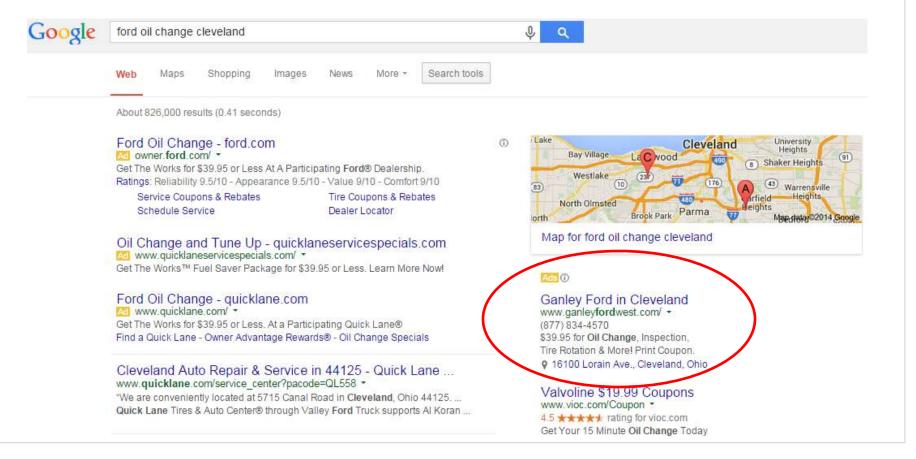






Search Engine Marketing (SEM/PPC)

We allocate budgets for successful Service Campaigns





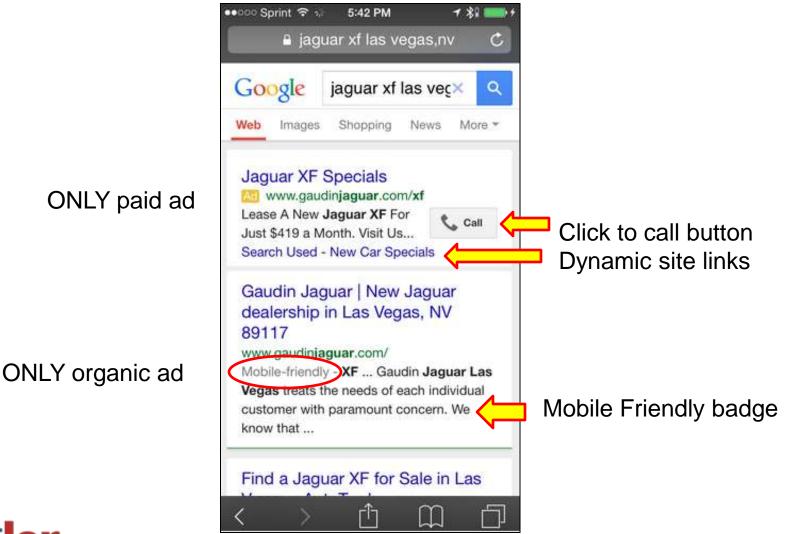
Search Engine Marketing (SEM/PPC) We create dedicated service landing pages that link directly to your current service scheduling forms



Home	Inventory	Model Research	Get Pre-Approved In S	econds S	ervice	e & Parts	Towing	Specials	Directions	Informati
	(Can't find what yo	u're looking for? Ple	ase call 888	-247	-9271 to re	each ou	r service de	partment!	
		🚓 Choose Vehi	cle 🤌 Select Ser	vice 🤅) Se	elect Time		Book Appoint	ment	
				Select	You	r Vehicl	e Belo	w		
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Search Engine Marketing (SEM/PPC) We dominate MOBILE search results





Search Engine Marketing (SEM) We create successful Hispanic campaigns

Nueva Toyota Venza 2015 Las Mejores Ofertas y Precios Mas Bajos Del Mercado. Arriende Hoy! ToyotaOfSouthFlorida.com

Toyota Prius Two 2015 Arriende El Nuevo Toyota Prius Two Por \$249 .Obtenga más Información! ToyotaOfSouthFlorida.com

Toyota of South Florida Las Mejores Ofertas y Precios En Corollas, RAV4, Camionetas y Más! ToyotaOfSouthFlorida.com





Display/Banner Ads ReTargeting Ads

a/k/a remarketing

- Search (keywords)
- Website
- Contextual
- Behavioral

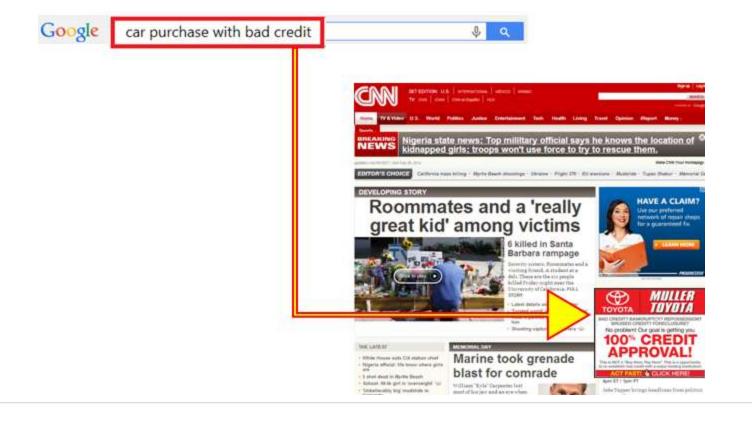


ONE THING MATTERS!

We deliver the RIGHT message, to the RIGHT consumer at the RIGHT time

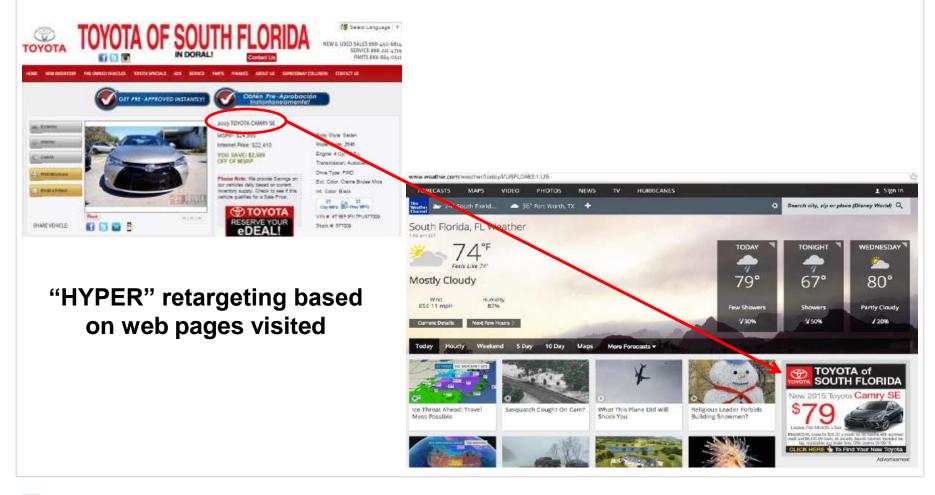


"Search" Retargeting (keywords)





"SITE" Re-Targeting





Hyper-ReTargeting Ads "abandoned forms"

80% of online shoppers abandon the trade form



	praisal is ready	
First Name: Last Name: Address: City: Man City: State: Phone: E-Mail:	Please describe the replacement vehicle you are considering Them Pre-Ouned Make: PORD And Approved Portopating dealer may cented you to confirm your trade value	MULLER TOYOTA MULLER IDYUTA TRADE-IN & TRADE-IN & TRADE

Drive consumers back to your website...digital "Be Back"



Social Media

-Content Creation

-Publishing

-Community Monitoring

-Paid Media

Natively within platform vs. 3rd party tools







Build and Segment target audiences by: Uploading CRM contacts and Incorporating 3rd party data (i.e. Polk)

Audience Targeting Options







Toyota of South Florida Posted by Symphony (11 - March 8 at 10:48am - w

We're pleased to offer a military discount for all active duty U.S. military and inactive reserve personnel. It's our way of saying 'thank you' for all you do. Get all the details here: http://bit.ly/1tHJKUa





Toyota of South Florida

Posted by Andrew Miller 171 · March 6 at 3:01pm · Edited · 🛞

Now that's a capable off-roader! #Tacoma



959 people reached

Boost Post

289 Views Like · Comment · Share · 🙆 20 🏟 2

Online video and streaming radio extend reach to younger audiences



Video are 4X likely to engage



Like Comment Share 02

Social Media Analytics

- 22	A	B	C	D	E	F
1	Screen Name	Name	Description	Location	URL	Followers
2	aw1556	aw				10
3	212MC	Chelle	Christian, On-Air Personality, Swimmer, Travel Enthusiast,	New York, NY		14
4	heshyg	heshy comfort		Greater New York	http://t.co/oclargD20d	26
5	wfcin	Manoj Ramachandran	Love Christ, Love People, Love Technology	Pittsburgh, PA		43
6	Acee_massey	Arlene Massey	Mom, wife, beach lover, food fanatic, future songwriter of	Atlanta		20
1	VanessaAm1987	Vanessa America	Life your Life and enjoy every moment of it! Super fan of S	Quebec City, Canad	Commences in the second second	115
8	CaptivatingMaui	Kathy Takushi	Chief travel designer at Captivating Journeys. I have the pl	e Maui, Hawaii	http://t.co/QyZ2yUv3tn	855
9	oregonbigfoot	Adam Miller	Retired Police Officer, FAA licensed pilot, aviation nut, spo	Portland, OR		38
10	le_donne	Marianna Le Donne	foodie, bookworm, chef, traveler not necessarily in that	c Glassboro, NJ	http://t.co/r2FuTWJL3G	218
11	monikstro2010	Monica Castro	Dios mi creador, Jesús mi Salvador, Espíritu Santo Mi Guía			29
12	NYCarolinagirl	Kristen	ClemsonUniv swimming alum;NYC pharma sales 2 RN stud	Greater NYC area		153
15	stalindavid14	stalindavid	and the second second second second second second second second	Dubai		.60
14	JMUNSMH	NSMH at JMU	National Society of Minorities in Hospitality chapter at Jan	I		7
15	HotelJordan	Hotel Jordan		Jordan		3
10	endaly	Eric Daly	Devoted father and husband, fanatical BAMA fan, aspiring	Atlanta, GA		55
11	faoo	Fran		Hawaii	the start interstation .	36
18	ProsperiGina	Gina Prosperi	Sales & Marketing Manager - La Residencia by Orient-Expr	Delà, Mallorca	http://t.co/Mg0E1hLUgg	28
19	latenights982	Late nights				7
20	sjfenton75	steve fenton	Happy in life with Ed but wouldn't mind winning the lotto	Dublin		1
21	Lucychou88	Lucy Chou		Construction of the		0
22	toothfairyemily	Emily Boge	dental hygienist, farm girl, mom, cook, master's student, t	r Iowa		74
25	RuFreeman	RuFreeman	writer/activist/public speaker. Interests: politics of educat		http://t.co/V10ZwVov	1764
24	aidandempsey	Aidan Dempsey			Contract of the second second second	49
-	14 4 4 4	Charts / Tables /	Calculations Contros Follower List Follower	Count / Klout /	Topics User +	
1	Normal View	Charge and the second s			Sum=0	

We create segmented audiences to deliver the right message to the right target!





Contact me today for a COMPLIMENTARY assessment of your digital marketing strategy

Contact Info

- Full Name: LARRY BARDITCH
- Company: MSA ADVERTISING
- Job Title : VP, Digital Strategy & Innovation
- Email: LARRY @ MSAadvertising.com